



Aging and Disability Resource Centers and Nevada's No Wrong Door Plan

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Topics

- ADRCs
 - Services Provided
 - Population Served
 - Locations
- NWD Key Functions
 - Key Elements
 - Nevada Plan & Opportunities
- What's Next?



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Resource Centers

- **Federal Initiative – 2003**
- **Nevada Initiative -2005**
 - 2006 First Sites Awarded
 - 2009 Expansion Grant
 - 2012 Sustainability Grant
 - 2015 NWD Planning Grant
- **Today**
 - 17 counties
 - 4 sites
 - Safety Net

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Resource Centers – Services Provided

- **Options Counseling**
 - Core Service
 - Interactive decision support
 - Navigation
- **Caregiver Support**
 - Identify risk of burnout
 - Connect with respite & other supports
 - Support caregivers
- **Veterans Services**
 - Cover to Cover
 - Veteran Directed Home and Community Based Services

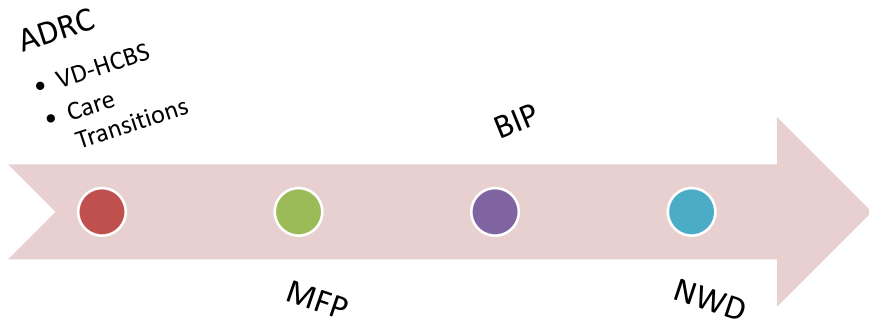
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Resource Centers – Populations Served



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Evolution to NWD



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Major State LTSS Components/Policy Issues

- **No Wrong Door System**/Access to Public LTSS
- Consumer directed services
- Workforce development
- Support for family caregivers
- Transition & diversion
- Intersection of health/medical and LTSS/social
- Payment systems
- Quality & outcome measurement
- Youth transitions

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NWD Key Functions

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Nevada's NWD Plan

- **Mission:** To streamline access to services and ensure that Nevadans receive individualized care that meets their needs
- **Vision:** Nevadans with functional limitations and the family members that support them have timely access to correct information and quality services that promote choice, dignity, and independence.

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State Governance & Administration

State Leadership, Management and Oversight

Must include support from the Governor and involvement from State Medicaid Agency, State Agencies Administering programs for Aging, Intellectual and Developmental Disabilities, Physical Disabilities and Mental/Behavioral Health

Must involve input from external stakeholders, including consumers and their families, on the design, implementation, and operation of the system

Responsible for designating the agencies and organizations that will play a formal role in carrying out the NWD system

Will use NWD System as a vehicle for making its overall LTSS System more consumer-driven and cost-effective

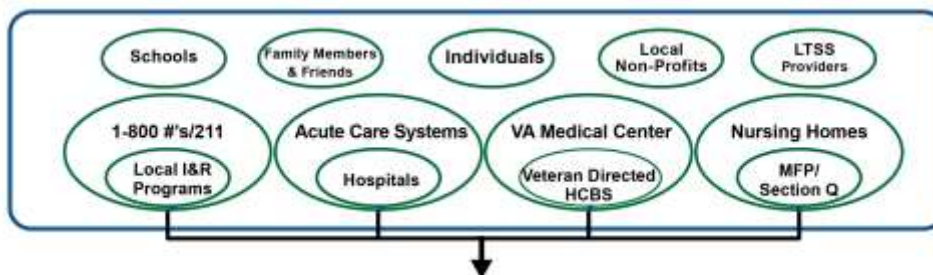
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State Governance & Administration

- Nevada Plan
 - Goal 5: Establish a governing board to guide, promote, and ensure success of NWD in Nevada.
- Opportunities & Critical Issues:
 - Shared vision
 - Build champion(s)
 - Project Manager to Oversee
- Current and Previous Efforts
 - THIS Meeting
 - ADRC Advisory Board
 - BIP Workgroup
 - SIM Plan
 - MFP QA workgroup

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Public Outreach and Links to Key Referral Sources



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Public Outreach and Links to Key Referral Sources

- Nevada Plan
 - Goal 1: Engage and inform consumers, caregivers, and providers in the NWD system to develop support for the initiative and increase access to care.
- Current Efforts
 - 211
 - Marketing Plans
 - VD-HCBS efforts
 - Care Transitions
 - FOCIS/MFP
 - Veterans Services

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Person Centered Counseling

Person Centered Counseling Process

Assists with any immediate LTSS needs, conducts conversation to confirm who should be part of process, and identifies goals, strengths and preferences

Comprehensive review of private resources and informal supports

Facilitates informed choice of available options and the development of the Person Centered Plan

Facilitates implementation of the plan by linking individuals to private pay resources, and if applicable, in applying for public LTSS programs and follow-up.

As needed, facilitates diversion from nursing homes, transition from nursing home to home, transition from hospital to home, and transition from post-secondary school to post-secondary life.



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Person Centered Counseling

- Nevada Plan
 - Goal 2: Implement high quality person-centered counseling across agencies based on established standards.
- Current Efforts & Opportunities
 - ADSD Person Centered Thinking
 - ADRC Toolkit
 - FRCs
 - CILs

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Streamlined Eligibility to Public Programs

Improving the Efficiency and Effectiveness of LTSS Eligibility Process Across Multiple Public Programs:

Leverages Person Centered Counseling staff to use information from the person centered plan to help individuals complete applications for public LTSS program(s) and to help them through the entire eligibility process

Continually identifies ways to improve the efficiency and effectiveness of the eligibility determination processes across the multiple LTSS programs administered by the state, while also creating a more expeditious and seamless process for consumers and their families



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Streamlined Eligibility to Public Programs

- Nevada Plan
 - Goal 3: Improve access and availability to LTSS.
 - Goal 4: Develop an integrated IT system to improve access and efficiencies.
- Opportunities & Current Efforts
 - Assess My Needs
 - Core Standardized Assessment
 - DWSS TIR
 - Assessment Center idea
 - Policy Changes
 - Explore options for FMAP expansion

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What's Next?

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Leading NWD Efforts in Our State

- Bring together an executive leadership team and formulate the government wide vision around our state's LTSS system. ✓
- Get Governor's and Legislative Buy-In
- Follow Successful States
 - Articulate a Government-Wide Vision
 - Plan to that Vision
 - Execute the Plan
 - Monitor with Data
 - Regularly Reassess the Vision

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Thank You!

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“How Nevadans find care and support services”

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